

# WHY CHOOSING A CLIENT-CENTRIC CTDMO IS CRITICAL WHEN OUTSOURCING BIOMANUFACTURING PROJECTS

**28%**

OF FDA APPROVALS IN 2021 WERE FOR BIOLOGIC DRUGS<sup>1</sup>

**30%**

OF BIOMANUFACTURING IS OUTSOURCED<sup>2</sup>

The development of biologic drugs, including monoclonal antibodies and other large molecules produced in mammalian cells, is on the rise. For some biologic drugs, manufacturing is a well-established process. But in other scenarios biomanufacturers

continue to be confronted with a number of challenges and bottlenecks at the level of bioprocess optimization, capacity constraints, supply chain hurdles, and regulatory requirements.

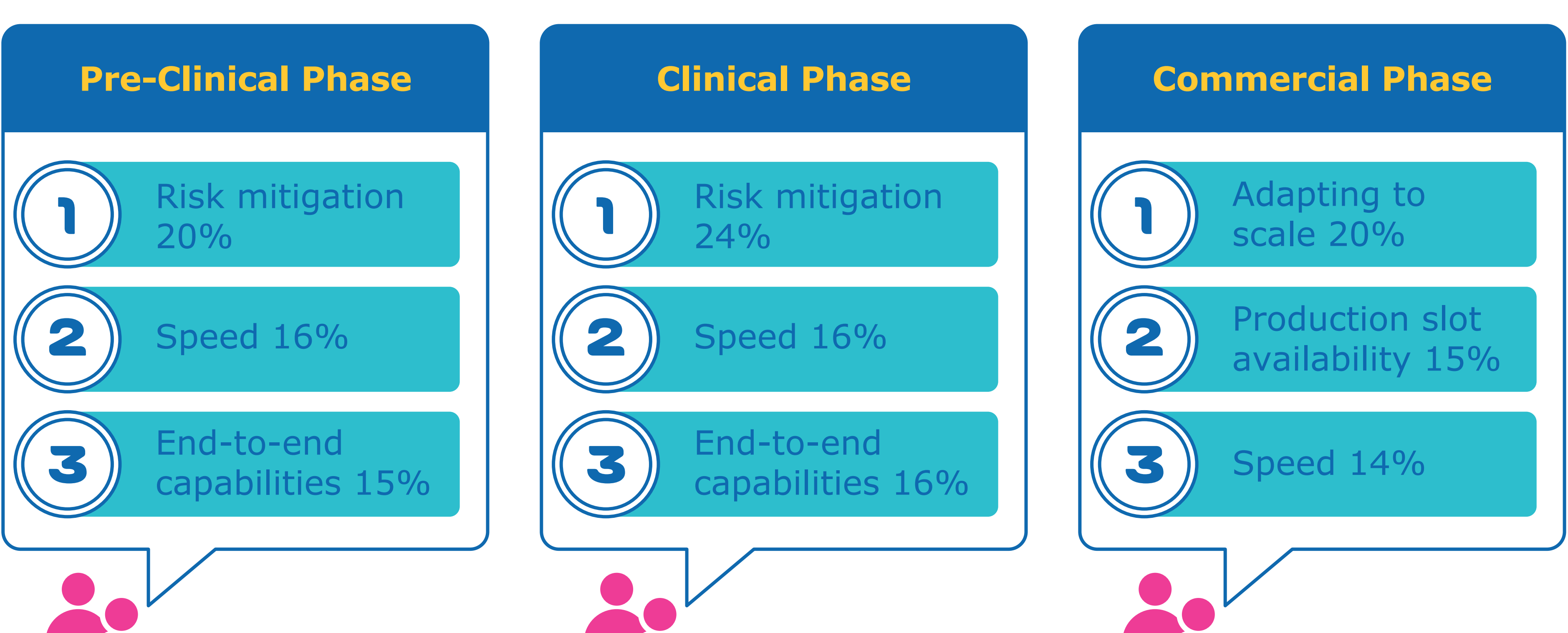
A promising solution for companies that do not have the technical expertise and comprehensive in-house capacity to address these issues is outsourcing different drug development phases to an end-to-end specialized Contract Testing, Development, and Manufacturing Organization (CTDMO). A CTDMO can be a mere service provider or a thought partner, and thus selecting the right CTDMO partner becomes vital for the success of the biomanufacturing project.



## A RECENT SURVEY ASKED 40+ BIOPHARMA RESPONDERS: "WHY DO YOU OUTSOURCE TO A CDMO?"

### THE REPLIES:

**Survey participants profile:** Global audience, knowledgeable on CDMO outsourcing



**60%** of respondents think that **project management, robust and transparent planning, and timely progress against critical milestones** are essential for a CDMO partner.

### WHAT TO LOOK FOR IN A CTDMO PARTNER

- Balances risk and speed
- Advances projects in a cost-effective, streamlined fashion
- Provides access to a multidisciplinary team
- Manages unpredictable, evolving priorities
- Manages supply chain complexity

According to the survey's results, a trusted CTDMO understands the client's situation, strategy, and goals and can provide the right solutions. To do this and appropriately balance risk and speed through the constantly changing dynamics of biomanufacturing, CTDMOs need to have extensive regulatory experience and in-house analytical capabilities.

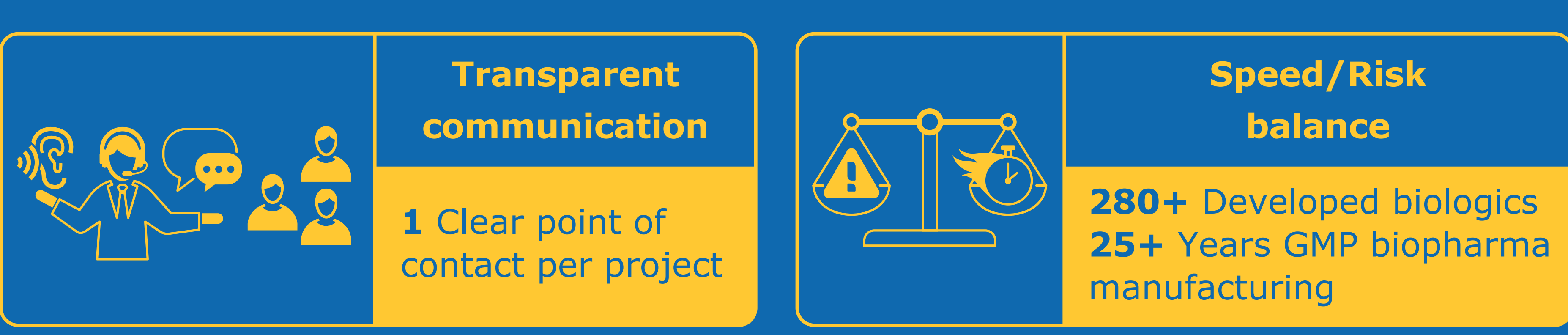
### HOW CAN MILLIPORE® CTDMO SERVICES SUPPORT YOUR PROJECTS?

Our Millipore® CTDMO services for biologics offers a single-source CTDMO with tailored solutions to clients' needs, priorities, drug type, therapeutic area, and market conditions. We understand the uniqueness of each project by taking into account the project history and building on it, and offer open communication, flexibility in process templates, and tailored risk mitigation strategies that will ensure efficiency and success.

**“We add value by becoming an extension of our client's team in every project we undertake.”**

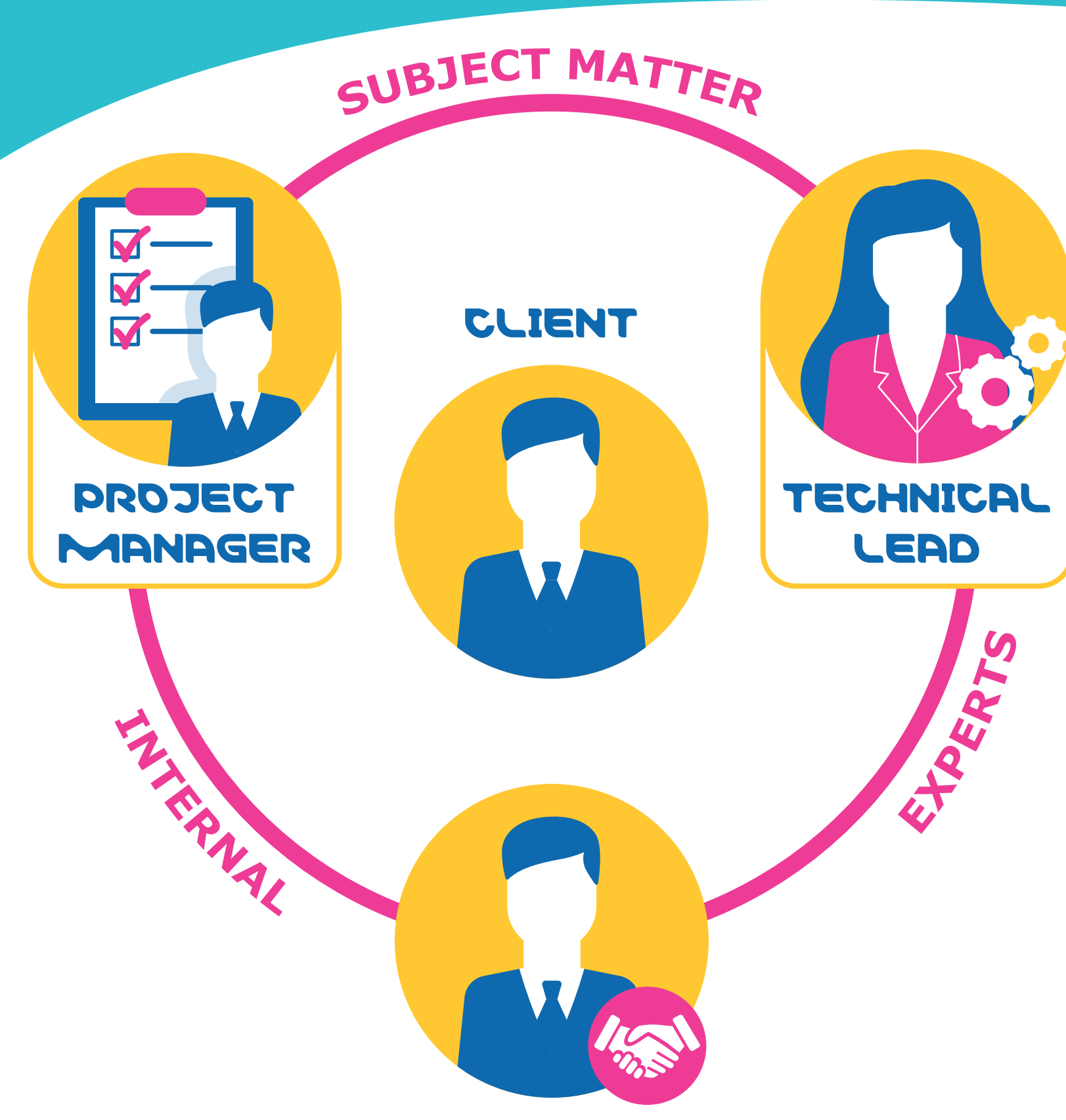
Céline Raymond, Upstream Process Development Manager, Life Science Services, Merck

### WHAT MAKES US A TRUSTED CTDMO PARTNER?



### MERCK'S CLIENT-CENTRIC CTDMO APPROACH AND MULTIDISCIPLINARY PROJECT TEAM

3 key roles assigned to each project to ensure transparent and efficient communication...

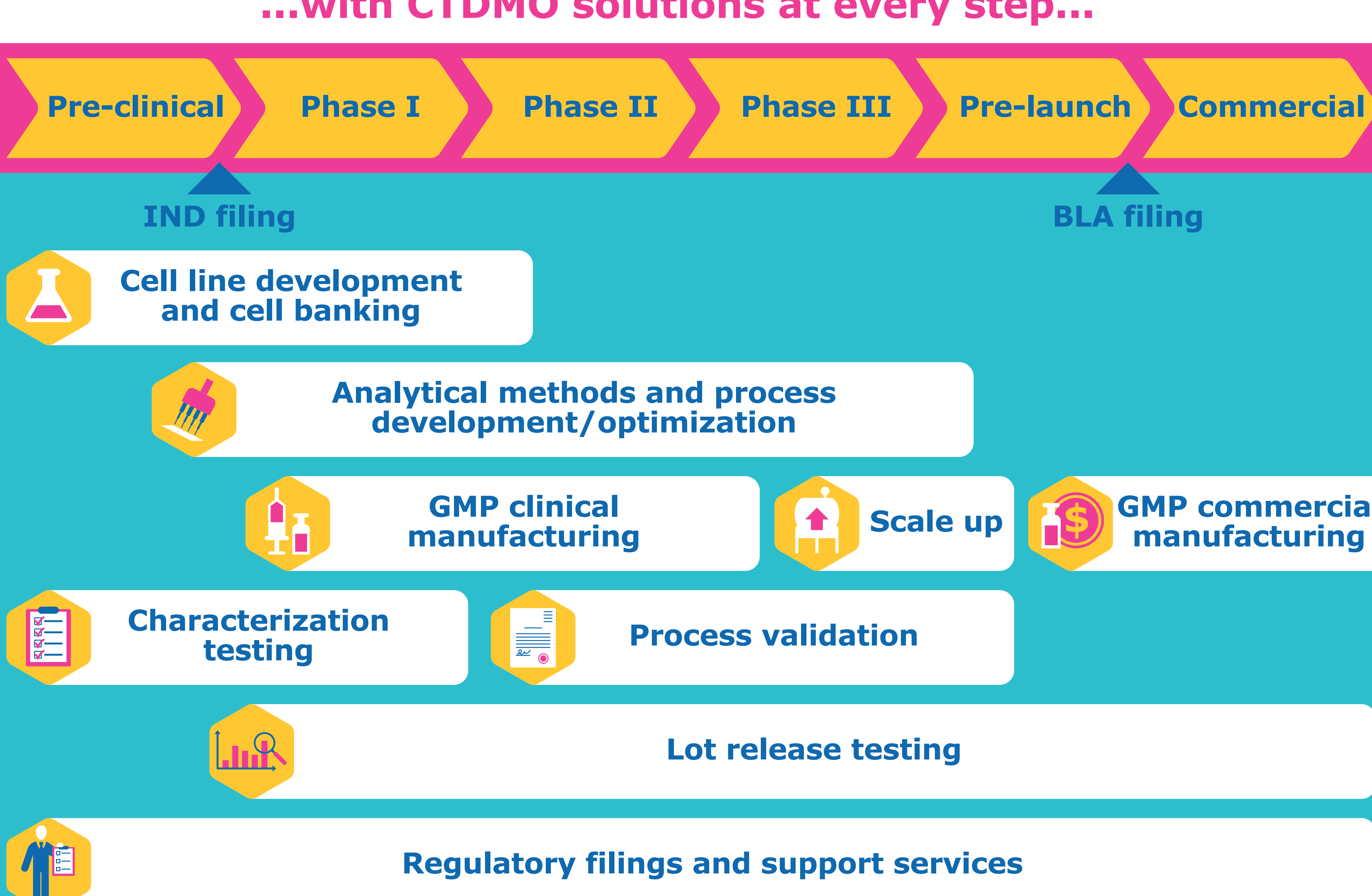


A **Project Manager** is assigned to each project to deliver proactive, transparent communication as well as stakeholder engagement and connection.

A **Technical Lead** is assigned to each project to oversee all technical aspects and ensure flexible and timely problem solving.

A **Sales Development Manager** extends customer support by transforming it into a true partnership.

...with CTDMO solutions at every step...



...and access to Merck's ecosystem...



...have resulted in 95% customer satisfaction with communication and project management services.

Is your new drug a biologic? Ensure the success of your project by choosing a trustworthy experienced partner to help you along the right path. **Contact** the Merck team to learn more about their **CTDMO services** for biologic development and manufacturing.

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Sources:

- Value Chain Insights
- Pharmaceutical Outsourcing
- European Pharmaceutical Review
- Perspectives on: Trends in Outsourcing the Development and Manufacturing of Biologics
- Bioprocess Online
- Labiotech.eu
- Merck's mAbs CTDMO Services

The Life Science business of Merck operates as MilliporeSigma in the U.S. and Canada.

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