Date:

(DD/MM/YYYY)

MyMilli-Q™ Remote Care Activation Form

Dear Customer,

Thank you for your interest in activating MyMilli-Q™ Remote Care for your water system. This tool will allow remote monitoring of the performance of your water system and improve response time if action is necessary.

In order to activate Remote Care, we need the following information from the lab person responsible for the water system, as well as from your IT department.

System Serial Number:

Customer Admin Information	Site IT Contact Information
Name:	Name:
Mobile:	Mobile:
Phone:	Phone:
Email:	Email:

Indicate your connection preference(s) by checking one or multiple options below:

Internal network: Ethernet

Internal network: Wi-Fi

External network: 4G

The life science business of Merck operates as MilliporeSigma in the U.S. and Canada.

MERCK

Requirements

Ethernet option:

- ✓ A connection plug within 15 meters / 50 feet of system (one for each water system)
- ✓ RJ45 Ethernet cable
- ✓ IPv4 only; Open ports HTTP 80, HTTPS 443

Wi-Fi option:

- ✓ A Wi-Fi router with a bridge option (provided and configured by the customer)
- ✓ IPv4 only; Open ports HTTP 80, HTTPS 443

4G option:

- ✓ A 4G router (provided and configured by the customer)

Required Information to Connect via Ethernet/Wi-Fi

DHCP server enabled? Yes   No

If no, please provide the following:

Static IP address:

Sub-net mask:

Default gateway:

Primary DNS:

Secondary DNS:

Proxy* server required? Yes   No

If yes, please provide the following:

Proxy URL:

Proxy Port:

Proxy Username:

Proxy Password (needed by customer during installation)

*In case of proxy in place, the platform server, website addresses and support e-mail address given below must be included in the list of allowed addresses:

https://api.mymilliq.com; https://www.mymilliq.com; support@mymilliq.com

Google Chrome™ is the recommended web browser.

Once you have filled out this document, please return to the contact noted below:

Name:

Email: